

Dog Villa Suites Terms and Conditions

Thank you for choosing THE HIRAMATSU KARUIZAWA MIYOTA (“the hotel”). Please review these terms and conditions and complete the form at the end to confirm your acceptance.

Conditions

- Please ensure your dog(s)...
- have adequate training and discipline regarding toilet habits and to prevent excessive barking,
- have up-to-date rabies vaccination and are vaccinated against at least 5 other diseases, with a minimum of 2 weeks elapsed since the vaccination date,
- are not classified as large or fighting breeds.
- are not in heat, in oestrus or pregnant,
- are free from fleas, ticks and other parasites, and
- are not suffering from any contagious disease.

Number of Pets Allowed per Villa:

- Each cage can accommodate either one medium-sized dog or two small dogs, or a combination of medium and small dogs.

Small dog: weight 10kg or height 30cm or less

Medium-sized dog: weight 25kg or height 40cm or less

Dogs over 26kg in weight or 41cm in height are not permitted.

- Within the hotel grounds, dogs are permitted in the following areas:
 - Villa guest rooms and terraces, and attached dog runs
 - Forest walking paths
 - TAKIBI Lounge
- Pets are not permitted in the main building (including the restaurant), annex or greenhouse.
- Outside guest rooms and dog runs, please always keep dogs on a leash. (Due to the forest setting, encounters with wildlife are possible.)
- Even within guest rooms, the use of customer facilities such as bathrooms and bedding for dogs is prohibited.
- During your stay, please take responsibility for your pet’s meals, waste disposal, walks and other care. Please adhere to the hotel’s standards for pet management.
- When entering guest rooms, be sure to clean your pet’s paws.
- If brushing or soiling is necessary inside the guest room, please ensure this is done inside the provided cage or on a toilet sheet. Brushing or soiling on terraces or in dog runs is prohibited.

- In the case of damage to the guest room by soiling, breakages, or if your dog soils in locations other than the designated areas, please inform the hotel staff at checkout.
- If leaving your dog unattended in the room, kindly place them in a cage.
- For their own safety, dogs may only use dog runs when accompanied by their owner.
- Please exercise maximum caution to prevent unnecessary barking or fights between dogs.

Notes

- If any of the above rules are violated or if any inconvenience to other guests is caused for any reason, the hotel may request the relocation of the dog at its discretion.
- While every effort will be made to accommodate dogs, the hotel cannot accept responsibility for injuries, escapes, fatal accidents or other incidents due to force majeure.
- If a dog causes harm or damage to other guests, their belongings, or hotel property, responsibility lies with the owner.
- The hotel may require full compensation for any damage, soiling or loss of room items.

Please complete the form below and sign and date this form to acknowledge your acceptance of the terms and conditions.

Date Day: Month: Year:

Owner's signature:

Owner's name (please print):

Phone number (mobile):

Address:

Postal code:

Dog's name:

Breed:

Age:

Dog's name:

Breed:

Age:
